



## NOTICE OF TEMPORARY CLOSURE A NUMBER OF VINPEARL HOTELS

**Dear Valued Partners,**

Vinpearl Joint Stock Company (“Vinpearl”) would like to announce the official information regarding the temporary closure of a number of our hotels in order to facilitate renovation during the low occupancy period as the consequence of the COVID-19 outbreak:

- **Nha Trang:** Vinpearl Discovery 1 Nha Trang and Vinpearl Condotel Empire Nha Trang will be closed until March 31, 2020.
- **Da Nang:** Vinpearl Resort & Spa Hoi An and Vinpearl Resort & Spa Danang will be closed until further notice.
- **Phu Quoc:** Vinpearl Resort & Golf Phu Quoc, Vinpearl Discovery 3 Phu Quoc and Vinpearl Luxury Phu Quoc will be closed until further notice.

During this closure period, guests with bookings for stays in any of our closed hotels will be transferred to alternative accommodation in the same destination, and upgraded their services during their stay in accordance with Vinpearl’s policy.

We would like to reaffirm our commitment to providing the best solutions to ensure maximum benefits for our guests, as well as provide the best customer experience during the maintenance and renovation period amid the difficult time for the tourism industry due to the impact of Covid-19 outbreak.

We sincerely hope to receive continued support from you as our valued partner to overcome this challenging period, and wish you good health and peace.

Hanoi, March 3<sup>rd</sup>, 2020

**DEPUTY GENERAL DIRECTOR**



**VO. PHU PHUONG THAO**